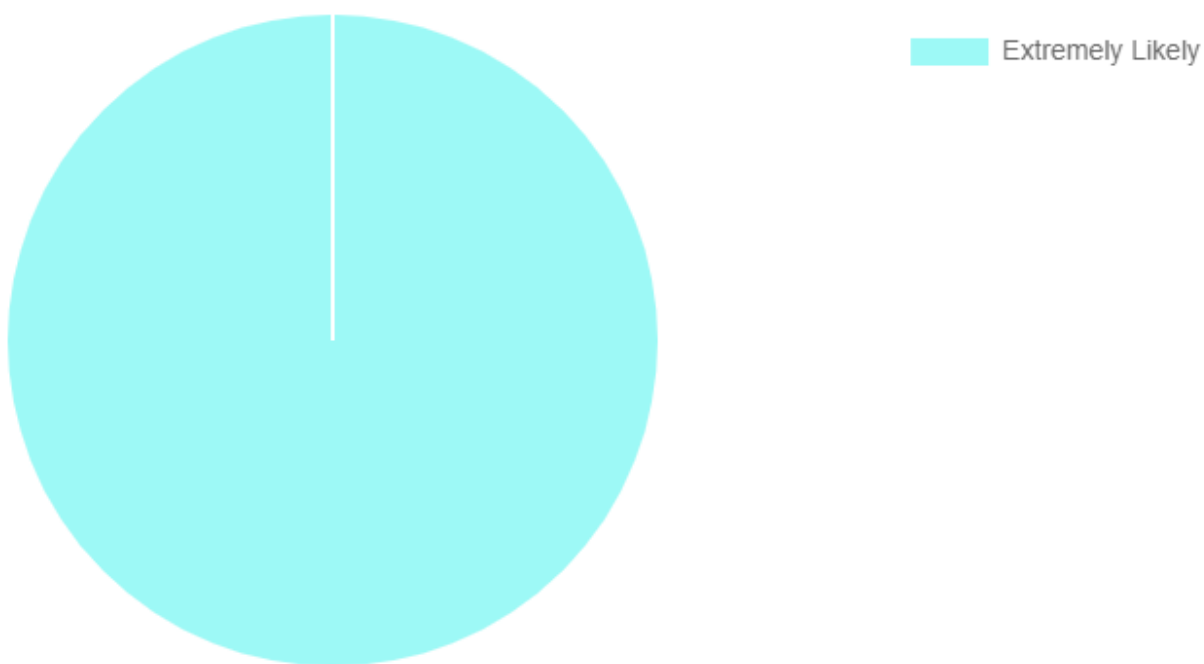


Hartington Surgery FFT Results: February 2023

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



| ANSWERS | RESPONSES |
|------------------|-----------|
| Extremely Likely | 100% 5 |

5 Answered

0 Skipped

Please tell us the main reason for your choice

| ANSWERS | DATE |
|--------------------------|------------------------|
| Nice staff listen to you | 10 February 2023 10:44 |

| ANSWERS | DATE |
|--|-----------------------|
| Efficient and prompt service. | 9 February 2023 15:09 |
| Seen promptly by nurse practitioner | 9 February 2023 15:05 |
| Easy to get an appointment and a great medical service | 9 February 2023 14:35 |
| Superb professional and caring service | 2 February 2023 23:03 |

5 Answered

0 Skipped

What impressed you today and why?

| ANSWERS | DATE |
|---|------------------------|
| Dr Ives , is very understanding and helpful | 10 February 2023 10:44 |
| Care taken... | 9 February 2023 15:09 |
| Given good advice | 9 February 2023 15:05 |
| Reason above | 9 February 2023 14:35 |
| I was listened to and given good advice | 2 February 2023 23:03 |

5 Answered

0 Skipped

If you could change one thing about the Surgery, what would it be?

| ANSWERS | DATE |
|--|------------------------|
| No I did not have to wait long | 10 February 2023 10:44 |
| Sometimes the radio is too loud for me. I have chronic migraine. If it's bad, I have to request a quiet room, away from the music. Having said that, the reception staff | 9 February 2023 15:09 |

| ANSWERS | DATE |
|-------------------|-----------------------|
| are very helpful. | |
| Nothing | 9 February 2023 15:05 |
| Nothing | 9 February 2023 14:35 |

4 Answered

1 Skipped

Please let us know if you are a Patient or a Carer or both

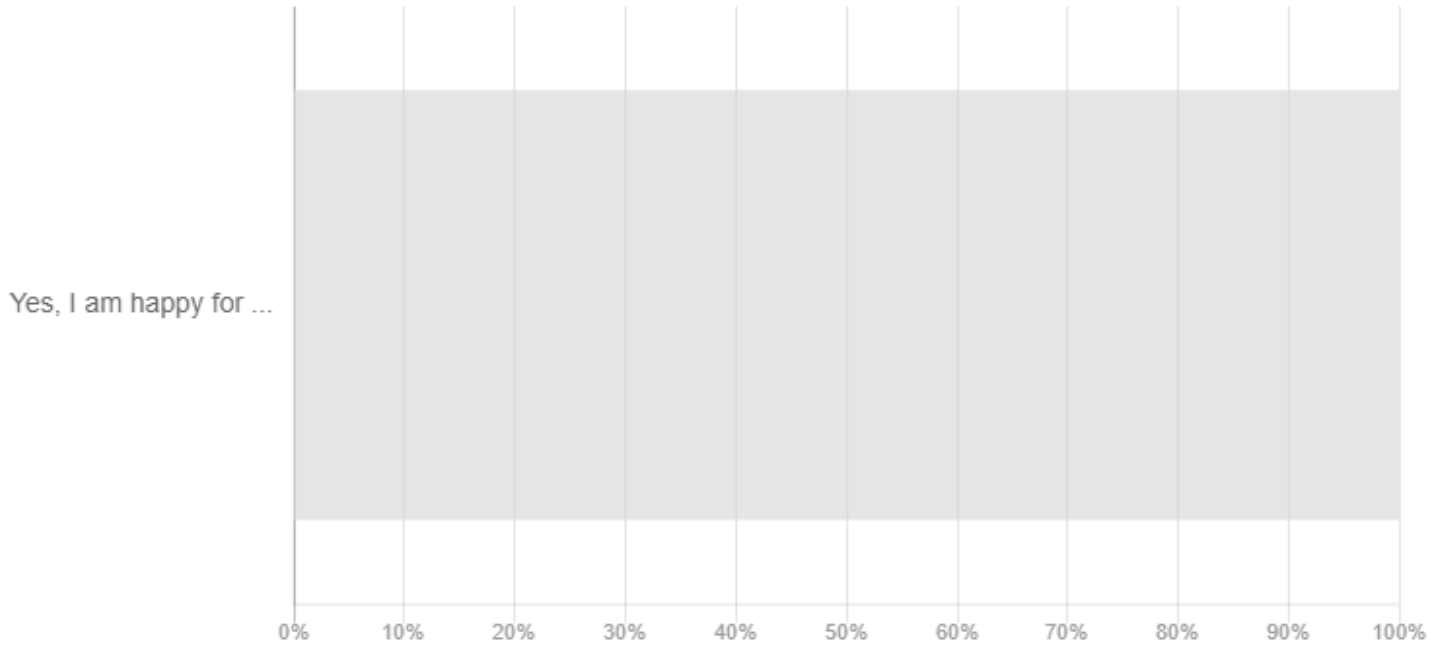


| ANSWERS | RESPONSES |
|---------|-----------|
| Patient | 100% 5 |

5 Answered

0 Skipped

Please let us know if you are happy for us to publish you comments



| ANSWERS | RESPONSES | |
|--|-----------|---|
| Yes, I am happy for you to publish my comments | 100% | 5 |

5 Answered

0 Skipped