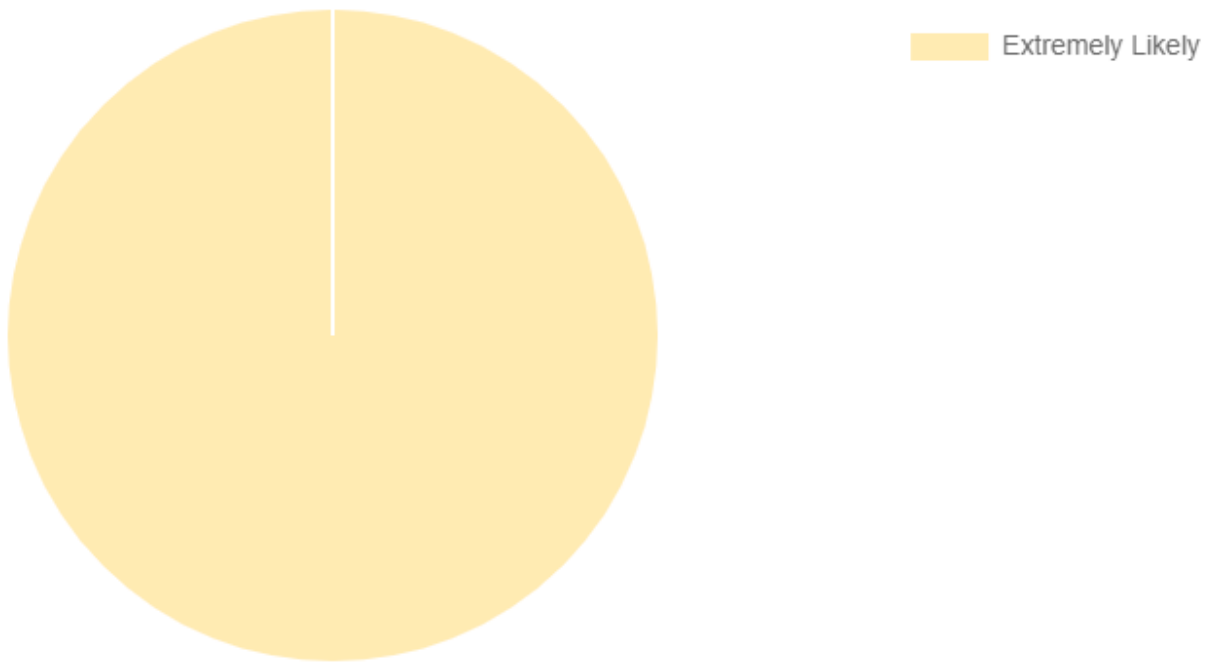


Hartington Surgery Friends and Family Survey Results May 2023

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



ANSWERS	RESPONSES
Extremely Likely	100% 12

12 Answered

0 Skipped

Please tell us the main reason for your choice

ANSWERS	DATE
I am extremely happy with the care I receive from all of the staff at Hartington surgery. I have found everyone to be very helpful, caring and courteous. The care I have received from the nursing staff and doctors has been great and I feel very fortunate to have such a professional and caring GP practice.	24 May 2023 11:59
GPs, nurses, dispensary and reception staff all very helpful and attentive with good outcomes	24 May 2023 10:46
Same day appointment, very efficient and friendly service.	24 May 2023 09:55
Extremely friendly and efficient practice	17 May 2023 22:38
Great caring staff and doctors	16 May 2023 16:12
Caring staff and Doctors	16 May 2023 16:01
The excellent standards set by this practice. The medical staff are extremely thorough, courteous and friendly in their approach, as indeed are all the support staff. We are very lucky to have a practice as good as this in Hartington.	2 May 2023 23:48
Helpful and friendly staff and made sure of the earliest appointment.	2 May 2023 17:30
Efficient service and approachable doctors.	2 May 2023 17:19

9 Answered

3 Skipped

What impressed you today and why?

ANSWERS	DATE
I felt that I was being listened to and cared for by professional and competent staff. Health issues were identified, addressed and dealt with effectively.	24 May 2023 11:59
The nurse was very interested, asked appropriate questions to find out background and current problem. Very empathetic and knowledgeable	24 May 2023 10:46
Same day appointment, very efficient and friendly service.	24 May 2023 09:55
Everything	17 May 2023 22:38
Everything runs seamless	16 May 2023 16:12
So extremely well organised	16 May 2023 16:01

ANSWERS	DATE
The friendly welcome and the quality of care.	2 May 2023 23:48
As above and knowledgeable	2 May 2023 17:30
As above	2 May 2023 17:19

9 Answered

3 Skipped

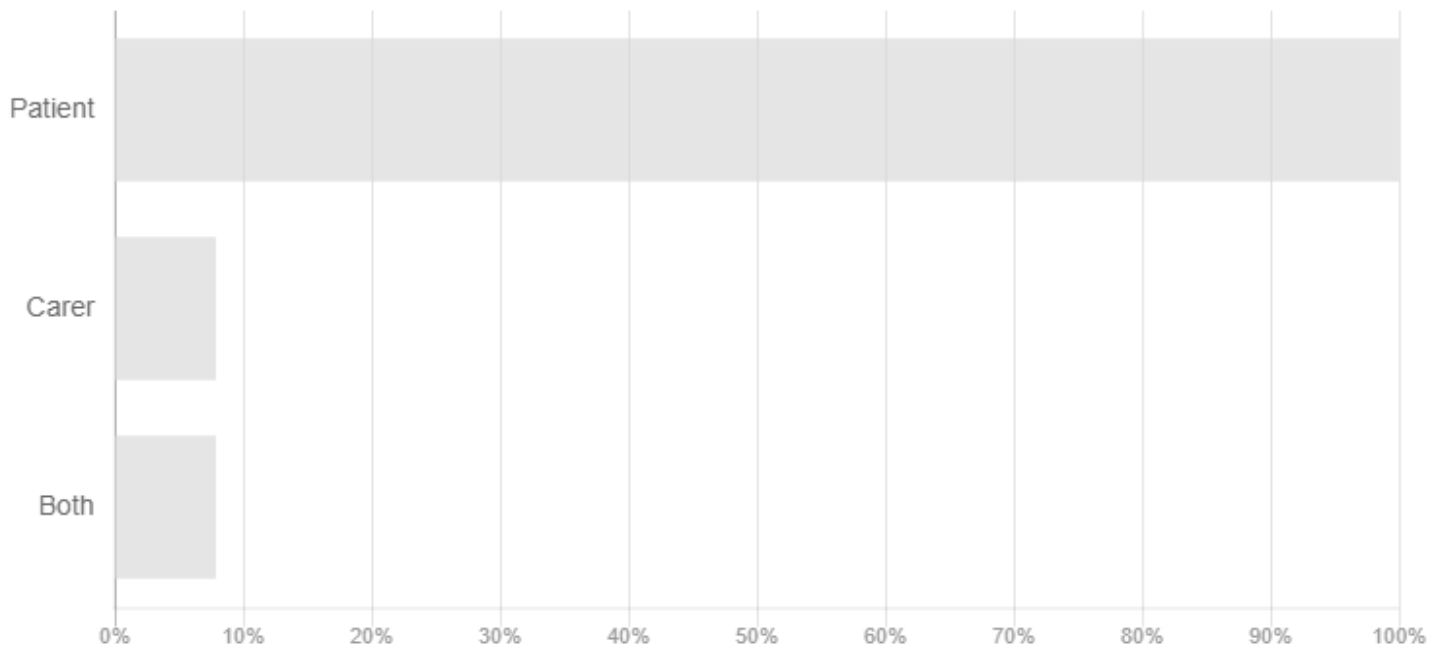
If you could change one thing about the Surgery, what would it be?

ANSWERS	DATE
Nothing. I think it is just fantastic.	24 May 2023 11:59
The website could be much clearer, eg eConsult is quite hard to find	24 May 2023 10:46
Nil	24 May 2023 09:55
None	17 May 2023 22:38
Nothing	16 May 2023 16:12
Nothing we class ourselves very lucky to have this care and attention	16 May 2023 16:01
Nothing. May the practice continue to set these high standards.	2 May 2023 23:48
Ability to choose town or the surgery when blood tests need to be done.	2 May 2023 17:19

8 Answered

4 Skipped

Please let us know if you are a Patient or a Carer or both

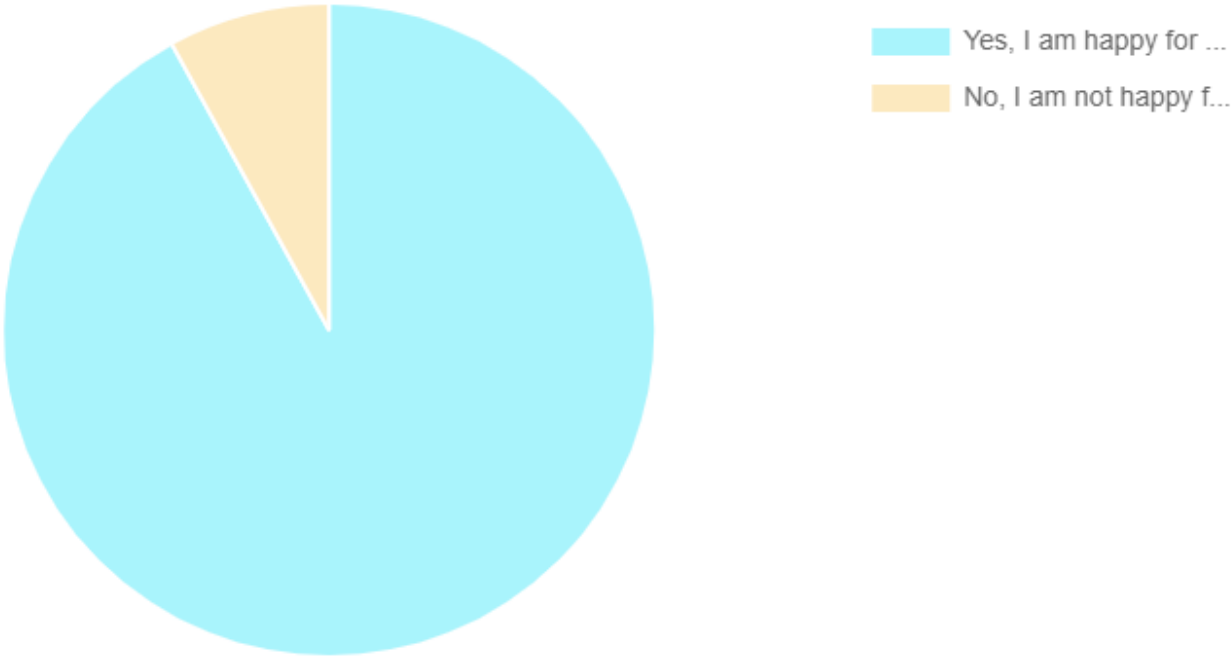


ANSWERS	RESPONSES	
Patient	100%	12
Both	8%	1
Carer	8%	1

12 Answered

0 Skipped

Please let us know if you are happy for us to publish your comments



ANSWERS	RESPONSES	
Yes, I am happy for you to publish my comments	92%	11
No, I am not happy for you to publish my comments	8%	1

12 Answered

0 Skipped
