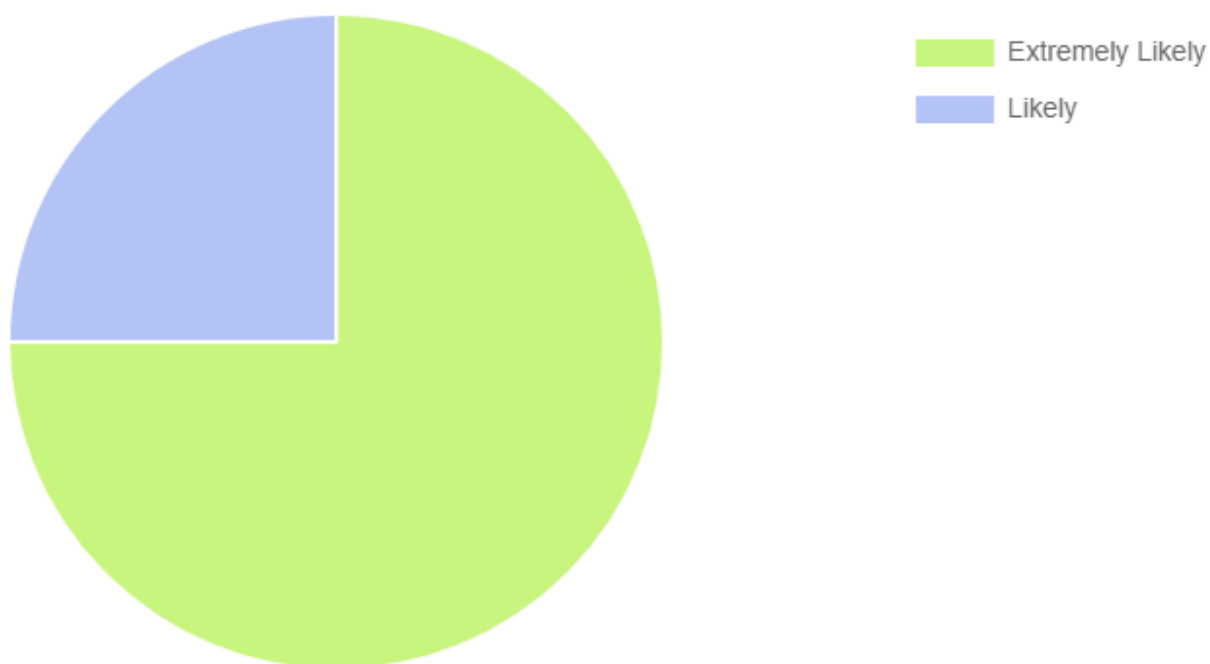


## Hartington Surgery FFT Results: February 2024

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



ANSWERS	RESPONSES	
Extremely Likely	75%	3
Likely	25%	1

4 Answered

0 Skipped

## Please tell us the main reason for your choice

ANSWERS	DATE
Local	27 February 2024 at 14:49
Great service. Great staff. It feels that everyone at the service cares about you. Everyone has time to speak to you.	21 February 2024 at 19:22
Always friendly staff	21 February 2024 at 10:35
Wonderful service! All staff helpful and supportive. Short waiting times for appointments. Easy to get an appointment. Proactive in offering injections/checks.	7 February 2024 at 15:59

4 Answered

0 Skipped

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## What impressed you today and why?

ANSWERS	DATE
Informative staff	27 February 2024 at 14:49
I sent a photo in of a mole that had shown some changes. I was contacted within hours and asked to come in and see the nurse. The service was very reassuring and I left with a clear plan moving forward	21 February 2024 at 19:22
Could get a same day appointment	21 February 2024 at 10:35
Laura was on time, explained everything clearly and had a lovely manner which put you at your ease. The health check motivated me to try that bit harder to keep fit. It was a very positive experience.	7 February 2024 at 15:59

4 Answered

0 Skipped

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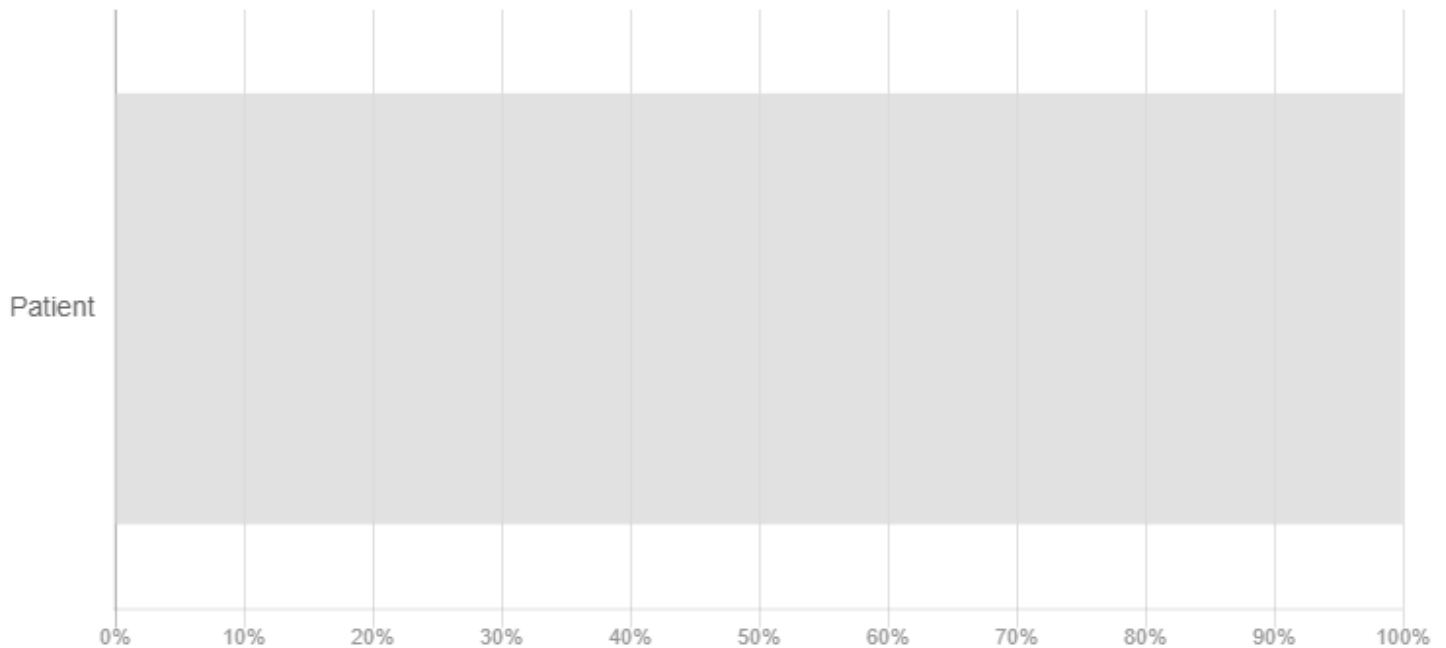
# If you could change one thing about the Surgery, what would it be?

ANSWERS	DATE
Waiting area.. Needs ventilation	27 February 2024 at 14:49
Nothing at all.	21 February 2024 at 19:22
Waiting times. Patients booked in before doctors arrive on site. If doctors not due in till 9.30am don't take any appointments before this time. Frustrating for working patients!	21 February 2024 at 10:35
I find the radio too loud and not good for patients feeling unwell or who suffer from headaches.	7 February 2024 at 15:59

4 Answered

0 Skipped

Please let us know if you are a Patient or a Carer or both

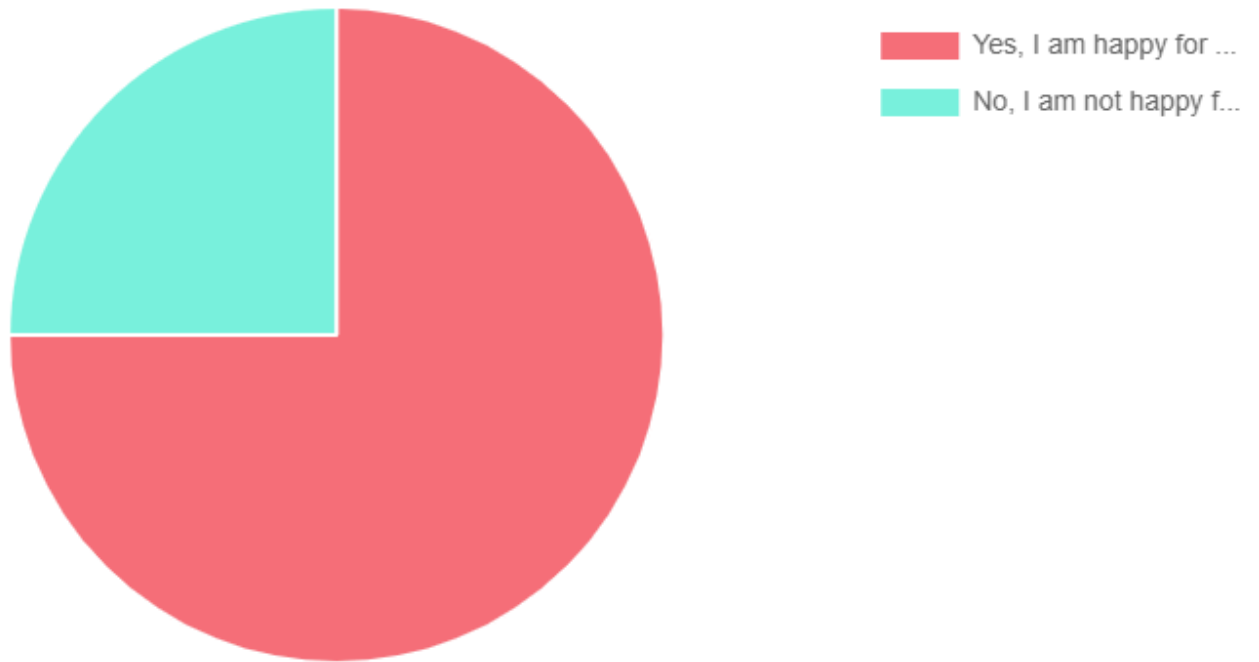


ANSWERS	RESPONSES
Patient	100% 4

4 Answered

0 Skipped

Please let us know if you are happy for us to publish you comments



ANSWERS	RESPONSES	
Yes, I am happy for you to publish my comments	75%	3
No, I am not happy for you to publish my comments	25%	1

4 Answered

0 Skipped

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