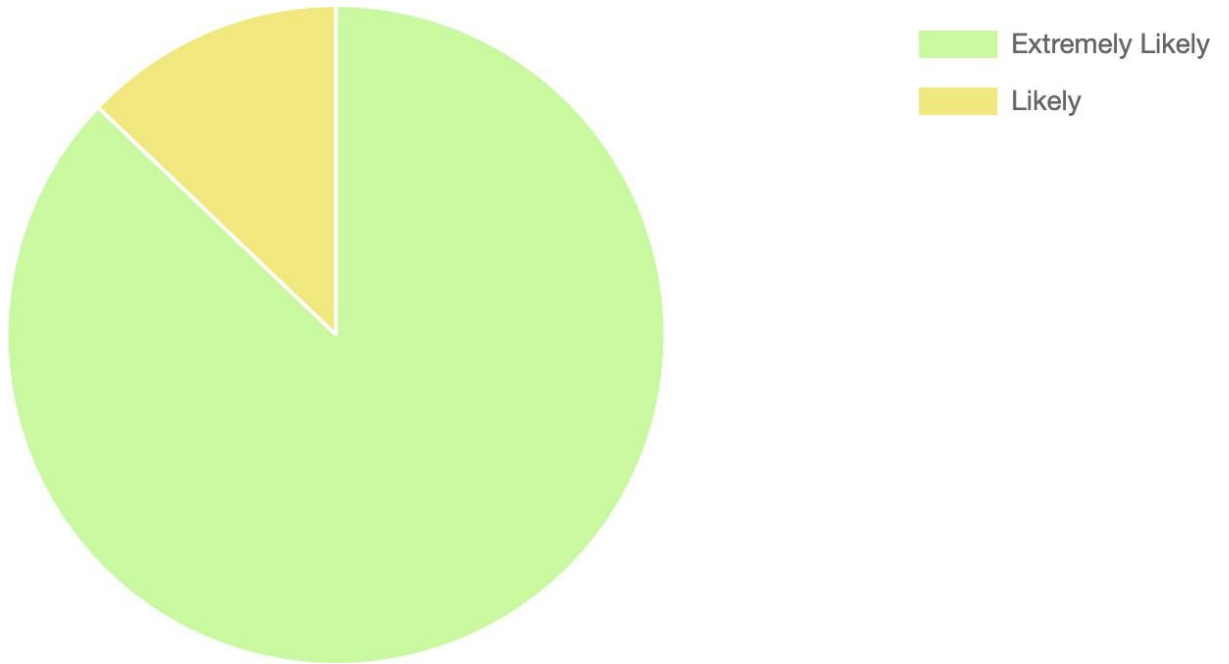


# Hartington Surgery FFT Results: May 2024

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



ANSWERS	RESPONSES	
Extremely Likely	88%	7
Likely	13%	1

8 Answered

0 Skipped

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## Please tell us the main reason for your choice

ANSWERS	DATE
The practice is so very good every one there are so very helpful. Kind. And allways have a smile for you.	24 May 2024 at 12 09
Having relocated from the city, I'm amazed at the accessibility of appointments, friendly staff and compassion of the clinicians.	24 May 2024 at 10 11
Immaculate and quick and efficient team	24 May 2024 at 10 04
Efficient and friendly	16 May 2024 at 08 15
Can usually get an appointment same day	3 May 2024 at 17 49
A wonderful Practice in every aspect from Doctors Nurses and Dispensary.	3 May 2024 at 16 18
Always a good experience, information and reassuring.	2 May 2024 at 17 23
Friendly staff Short walk from my house	2 May 2024 at 17 18

8 Answered

0 Skipped

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## What impressed you today and why?

ANSWERS	DATE
So quick to see you. And has above what I said.	24 May 2024 at 12 09
I was late for my appointment and I was still swiftly and the nurse was lovely.	24 May 2024 at 10 11
Thoroughness	24 May 2024 at 10 04
As above	16 May 2024 at 08 15
Caring team	3 May 2024 at 17 49
The attention to detail is amazing.	3 May 2024 at 16 18
Appointment on time and the Doctor was very pleasant and reassuring.	2 May 2024 at 17 23
Prompt appt. Friendly staff	2 May 2024 at 17 18

8 Answered

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## If you could change one thing about the Surgery, what would it be?

ANSWERS	DATE
Nothing.	24 May 2024 at 12 09
Nothing at all. The surgery is amazing	24 May 2024 at 10 11
Re install cycle stands	16 May 2024 at 08 15
Nothing.	3 May 2024 at 16 18
Nothing really. 10 out of 19 .	2 May 2024 at 17 23
Make sure the hand gel is kept full	2 May 2024 at 17 18

6 Answered

2 Skipped

## Please let us know if you are a Patient or a Carer, or both.

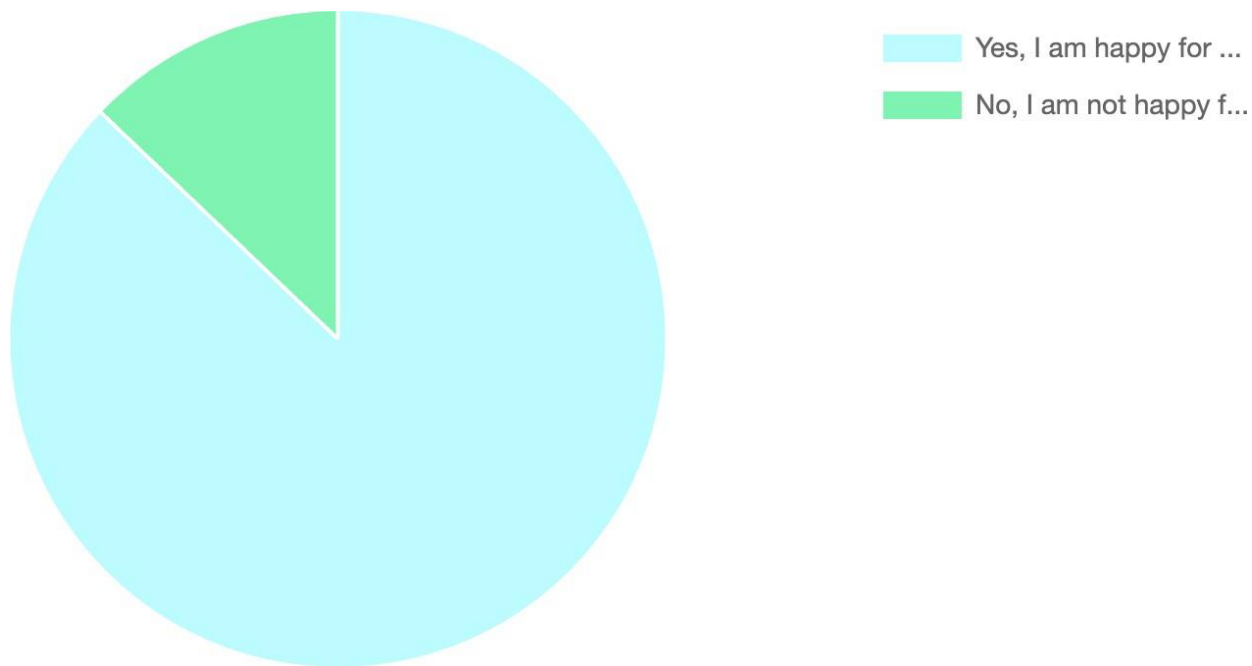


ANSWERS	RESPONSES	
Patient	88%	7
Both	13%	1

8 Answered

0 Skipped

Please let us know if you are happy for us to publish your comments.



ANSWERS	RESPONSES	
Yes, I am happy for you to publish my comments	88%	7
No, I am not happy for you to publish my comments	13%	1

8 Answered

0 Skipped

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