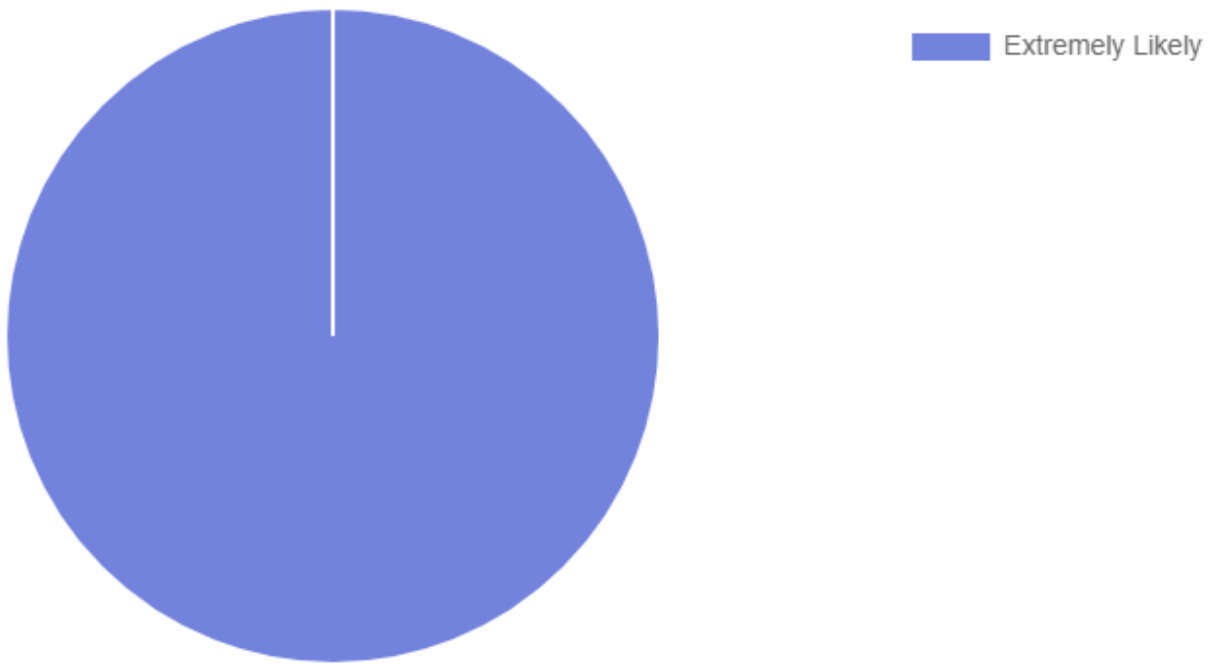


Hartington Surgery FFT Results: June 2024

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



ANSWERS	RESPONSES	
Extremely Likely	100%	8

8 Answered

0 Skipped

Please tell us the main reason for your choice

ANSWERS	DATE
To know I can get an appointment at short notice is priceless especially considering the NHS. Pressures.	26 June 2024 at 20:14
Very attentive level of care demonstrated by all the health team	21 June 2024 at 15:17
Easy to get through on the phone and make an appointment and not have too long until the appointment	21 June 2024 at 14:59
Managed to obtain an appointment with no fuss , easy registration on arrival , friendly staff , felt comfortable with my GP Easy parking	20 June 2024 at 19:13
Wonderful service all round	20 June 2024 at 17:22
Prompt appointments, friendly and knowledgeable staff	15 June 2024 at 10:21
We can get appointments in a short time. I get the support and help I need from Debbie Peach when I really need it. Friendly reception and pharmacy staff.	13 June 2024 at 15:06
Prompt, Friendly, polite and approachable.	13 June 2024 at 12:38

8 Answered

0 Skipped

What impressed you today and why?

ANSWERS	DATE
Friendly helpful positive and gave me options as well as advice. Fantastic. I never take the service at Hartington for granted	26 June 2024 at 20:14
Efficient management of my review	21 June 2024 at 15:17
On time appointment	21 June 2024 at 14:59
No waiting around , Happy with my consultation GP was thorough and explained everything	20 June 2024 at 19:13
Speed of appointment	20 June 2024 at 17:22
Dr Ives. Always! A brilliant GP.	15 June 2024 at 10:21
I saw Debbie Peach and I really needed support. I was given that help.	13 June 2024 at 15:06
A listening, non-judgmental and respectful manner.	13 June 2024 at 12:38

8 Answered

0 Skipped

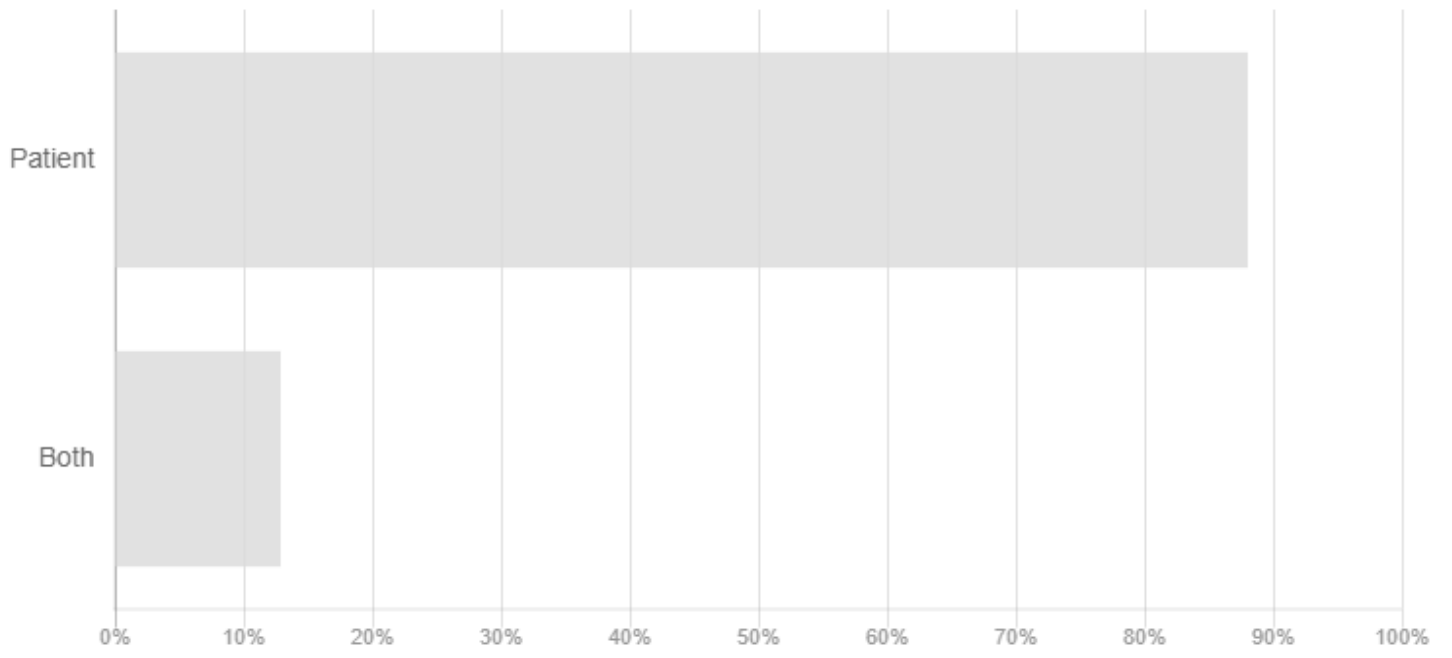
If you could change one thing about the Surgery, what would it be?

ANSWERS	DATE
Following my wife's death I had some issues. I was willing to join a group to give patient input but can't see any notice of how to join Happy to join if can get details.	26 June 2024 at 20:14
Nothing comes to mind	21 June 2024 at 15:17
Nothing	20 June 2024 at 19:13
Nothing	20 June 2024 at 17:22
Not standing in the rain to collect prescriptions	15 June 2024 at 10:21
Not having to work around the 4 day wait for reordering prescriptions, if there is a weekend involved it's 6 days.	13 June 2024 at 15:06
Nothing	13 June 2024 at 12:38

7 Answered

1 Skipped

Please let us know if you are a Patient or a Carer of Both

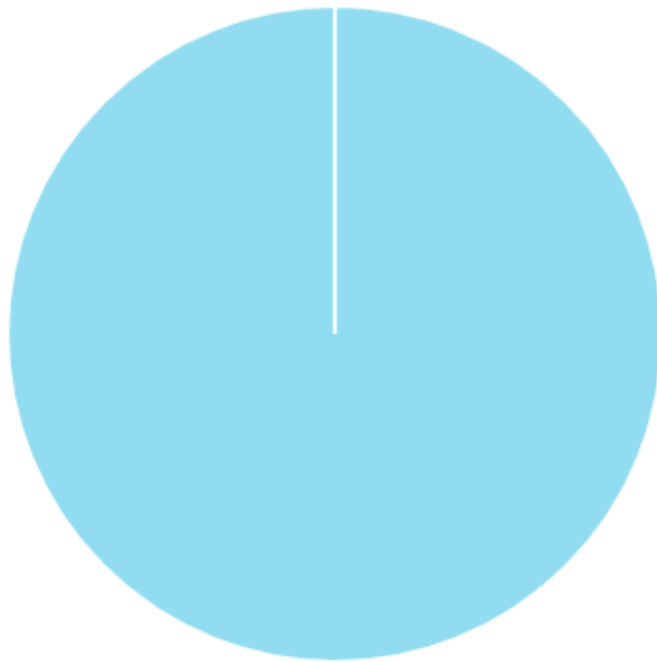


ANSWERS	RESPONSES	
Patient	88%	7
Both	13%	1

8 Answered

0 Skipped

Please let us know if you are happy for us to publish your comments



Yes, I am happy for ...

ANSWERS	RESPONSES	
Yes, I am happy for you to publish my comments	100%	8
8 Answered		0 Skipped